



Hosted Telephony

MobileOffice for iPhone

MobileOffice is a business-grade voice and video softphone application featured on MiCall, the hosted IP telephony solution from Business Telecoms Direct. The app enables users to manage their communications easily and efficiently across PC and Mac desktops, smartphones and tablet devices including iPads.

The MobileOffice iPhone Edition allows you to make and receive calls over your MiCall service using a WiFi or 3G data connection through your Apple iPhone, bypassing traditional telephony networks.

The application can be used as a primary phone device or a secondary, additional device, using your MiCall telephone number.



Highlights

- Business class calling features allow the iPhone to become an extension of your office, providing key features such as video calling, extension dialling, call hold, transfer, conference, speakerphone, mute and voicemail
- MobileOffice uses built-in iPhone functionality such as Dial-out from Contacts and Call History
- Using MobileOffice bypasses the mobile network by using WiFi to make calls over an IP network, allowing free On-Net calls between your users and cheaper calls
- The application is simple and free to download directly from the Apple App Store and the chargeable license is easy to provision via the self-service MiCall portals (SPA and Admin Portal)
- Provisioning is securely and remotely controlled by the MiCall core - simply download the application and enter your username and password
- MobileOffice uses all MiCall codecs including G722 (HD Voice), G711, G729 and H264
- MobileOffice works on MiCall+ user licenses) and MiLine Premium.

Additional information

If you wish to use MobileOffice on a secondary device then you will need Shared Call Appearance 10 at an additional cost. If MobileOffice is to be deployed on SIP Trunking then you will require Shared Call Appearance 5.

Availability

The MobileOffice iPhone Edition license is available as a chargeable User Add-On and is billed monthly per user in line with published rates.

We have added the license pack to your Service Offering, which is now available to provision. Existing customers will need to re-subscribe and submit your sites in order for MobileOffice for Smartphone to become available.

Existing users of MobileOffice who want to access the new video functionality will need to download the latest version of MobileOffice from the Apple App Store.